

Fine Dining Point of Sale

FAILSAFE DESIGN

SilverWare AVRIO redefines the term 'redundancy' by utilizing modern SQL server capabilities to offer automatic failover. With automatic failover, one POS terminal is configured as the principal database and the second as the mirror. If the principal server becomes unavailable, all POS stations automatically connect to the mirror server. The changeover is seamless and transparent, requiring no intervention from restaurant management, or the need to contact a POS help desk. All this by using your POS terminals and without the need to invest thousands of dollars on 'Server Class Computers'.

WIRELESS TECHNOLOGY

SilverWare AVRIO handheld solutions have been designed for the popular Windows CE/Mobile platform and provide substantial revenue generating clout. Handheld Ordering allows your staff to quickly take tableside orders. The 'Remote Manager' innovation introduces the industry to a unique solution allowing managers to wirelessly approve voids, discounts, transfers, & more. Server staff will no longer waste precious time locating a manager to authorize a void. The POS system sends all the details to the Manager's wireless device, the manager then authorizes (or declines) the void remotely.

BAR SOLUTIONS

AVRIO delivers speed and control for bar and nightclub operations through the unique 'Itemized Bar Tab Display' configuration. This tidy feature set includes the rapid "REORDER" button for instant repeat of last round, speedy tab-to-table or tab-to-tab transfers, and Unlimited Price Scheduling capabilities to automatically activate Happy Hour pricing or in conjunction with your CRM program to reward loyal customers with preferred pricing. Start bar tabs with a single swipe of a customer's credit card.

ENTERPRISE & CHAIN MANAGEMENT

A compelling solution for multi-store and chain organizations, AVRIO Enterprise Management produces the metrics, analytics and tools necessary for your company to adapt and succeed in an ever changing industry. AVRIO EM offers an extraordinarily dynamic view of your restaurants operations through unique pivot reporting and dashboards. Drag & drop or drill down to display the information that matters. Manage the entire menu from corporate and push changes in real time or through a schedule to each store.

20+ INTEGRATED MODULES ON A SINGLE DATABASE

- ◆ Front Office (PMS)
- ◆ Sales & Catering
- ◆ Yield Management
- ◆ 2-Way GDS Integration
- ◆ Real-Time Web Booking Engine
- ◆ Multi-Property Management
- ◆ Condo & Timeshare
- ◆ Retail & Fine Dining POS
- ◆ Table Reservation
- ◆ Analytics & BI
- ◆ Spa & Activities
- ◆ Central Reservations
- ◆ Work Order
- ◆ CRM
- ◆ Gift Card & Loyalty
- ◆ Membership
- ◆ Concierge
- ◆ Housekeeping
- ◆ Golf Management
- ◆ Guest Experience Measurement
- ◆ eMarketing

Visit our website for a full list of modules and more information

www.maestropms.com



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MENU SCHEDULING & MENU CYCLING

Avrio offers a highly flexible menu management solution adaptable at the chain level, store level, revenue center, or individual terminal. With one combination of schedules, easily manage the menu cycles and schedules for multiple revenue centers in the same property. Quickly modify daily, weekly, or monthly menus on the fly without disrupting the entire rotation. Menus for special occasions such as Mother's Day or Valentine's Day can be added and scheduled at any time. Menu Schedules and Menu Cycles can be station, item, or group specific, and controlled daily with the facility to test and modify prior to release.

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DESIGN

With Visual elements never seen before in the hospitality industry, Avrio's innovative table management functions include zoom, sectioning, real time floor plan rotation & graphical demographic tracking. Virtual Guest assignments in conjunction with AVRIO's drag and drop technology create a one of a kind visual ordering experience for restaurant staff.

TECHNOLOGY

AVRIO is constructed with the powerful Microsoft Windows Presentation Foundation running on a SQL Server database, .Net Framework & Visual Studio. AVRIO is a highly scalable, resilient and fault tolerant solution developed using the most advanced programming language and database engine available. AVRIO is the perfect solution for independent restaurants, midsize operations, & large multinational chains. AVRIO includes a full suite of enterprise and stand alone products including Inventory Management, Frequent Diner, Labor Management, Gift Card Processing, and Reservation Management.

FAILSAFE • ADVANCED • FLEXIBLE

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"Voted #1 POS Software in the Readers' Choice Awards for 2 consecutive years, conducted by the industry's national newspaper "Foodservice News."

"SilverWare POS was profiled in Microsoft 'Momentum' magazine."

