



## Maestro Supported Interfaces

The following is a list of interfaces currently supported by Maestro. Interfaces not listed here may be supported but have not yet been requested. If an unlisted interface is required, please forward specifications to Northwind to verify if it is supported or if a development effort must be undertaken.

All interfaces are RS232 cable based unless otherwise specified. Interfaces are grouped by type and each interface has the current status identified. Status values are:

- Installed - installed at one or more properties in a live environment
- Ready - completed and ready for client installation/testing, but not yet installed
- Internal Test - completed and now undergoing testing at Northwind
- Development - currently being developed
- Wait - on hold due to lack of demand
- Pending - identified as a required interface but not yet submitted for development

## Front Office Interfaces

### Control Lodging Link™

Brand	Model	Version	Status
PBX	<a href="#">Supported GSS</a>	<a href="#">Lodging Link PTS</a>	Installed
Voice Mail	<a href="#">Supported GSS</a>	<a href="#">Lodging Link PTS</a>	Installed
Call Accounting	<a href="#">Supported GSS</a>	<a href="#">Lodging Link PTS</a>	Installed
Point of Sale	<a href="#">Supported GSS</a>	<a href="#">Lodging Link PTS</a>	Installed
In Room Entertainment	<a href="#">Supported GSS</a>	<a href="#">Lodging Link PTS</a>	Installed
CardKey	<a href="#">Supported GSS</a>	<a href="#">Lodging Link PTS</a>	Installed
Internet Access Billing	<a href="#">Supported GSS</a>	<a href="#">Lodging Link PTS</a>	Installed
Mini Bar	<a href="#">Supported GSS</a>	<a href="#">Lodging Link PTS</a>	Installed
Energy Management	<a href="#">Supported GSS</a>	<a href="#">Lodging Link PTS</a>	Installed

### PBX

Brand	Model	Version/Protocol	Status
Alcatel	AHL4400	08/99 V3.0 and Up	Installed
Avaya (formerly Lucent Technology)	Definity	ASCII 04/97	Installed
Comdial		Hitachi HCX5000	Installed
Defero3		Hitachi	Installed
Ericsson	BP250/MD110	Lodging Link PTS	Ready
Fujitsu	Starlog 3		Ready
Fujitsu	F9600	12/97	Installed
Hitachi	HCX5000	09/98 7.4	Installed
Iwatsu		Lodging Link PTS	Ready
Mitel	SX 2000		Installed
Mitel	SX200D/L/EL/ML/ICP	12/98	Installed
Mitel	3300 ICP		Installed
NEC	NEAX2400	11/95	Installed
Nevotek		Lodging Link PTS	Installed
Nitsuko	384i	Hitachi HCX5000	Installed
Nortel	SL/1		Installed
Percipia	Parallax	Avaya	Installed
PhoneSuite	112	Hitachi	Installed
TMS			Installed
Toshiba	DK424	Hitachi HCX5000	Installed
Siemens	Status		Installed
Siemens	Caracas Link	Lodging Link PTS	Ready
Status			Installed



**VOICE MAIL**

Brand	Model	Version/Protocol	Status
ActiveVoice	Repartee/Replay Plus	Hyatt/Encore	Installed
Avaya (formerly Lucent Technology)	Intuity/GuestWork		Installed
Baypoint	NuPoint Messenger	Hyatt/Encore	Installed
Centigram	VoiceMemo	6.0A and Up (Hyatt/Encore)	Installed
DuVoice			Installed
Emissary			Installed
Fujitsu	F9600	SMDI – 12/97	Installed
Hartford Communications	Criterion	Hyatt/Encore	Installed
Hitachi	Integrated Voice Mail		Installed
InnOvation	InnLine	Hyatt/Encore	Installed
Mitel	Mitel Mail/Express Messenger	Hyatt/Encore	Installed
NEC	NEAXMail (AD8/16/40)	Hyatt/Encore	Installed
Nortel	Meridian Mail		Installed
PhoneSuite	112	Hitachi	Installed
VoiceGate		Centigram	Installed
Siemens		Status	Installed
Status			Installed
TMS			Installed

**CALL ACCOUNTING** (compatible with most record formats and protocols)

Brand	Model	Version/Protocol	Status
Amtel	Smarty		Installed
Atlas	500		Installed
CDS	Statcom		Installed
Comdial		Hobic/Holidex	Installed
EZadvantage	Call A Matic		Installed
Genesis	UNIX	Onboard/Network	Installed
Genesis	UNIX		Installed
Genesis	Windows	Onboard/Network	Installed
Genesis	Windows		Installed
Hansen Software	CASH		Installed
Hitachi	HCX5000	Ack/Nak	Installed
Homisco		Hobic/Holidex	Installed
ICSS			Installed
InnOvation	InnCharge/InnLine		Installed
InnTel	2020		
InnTel	1500		Installed
Intech	Housecall\$	Holidex	Installed
ISI	Infotext		Installed
Jazz			Installed
MDR	MDR-5000	Ack/Nak	Installed
PhoneBill		Ack/Nak	Installed
PhoneSuite	112	Hobis A	Installed
ProfitWatch		Ack/Nak	Installed
RSI (Telecost)		Ack/Nak	Installed
Siemens		Status	Installed
Status			Installed
Tality			Installed
Tel Electronics	Inn-Form Plus/XL	PMS/HX	Installed
TMS			Installed
XETA		HMS/Holidex	Installed
XIOX Corp	Prophet-h		Installed



**POINT OF SALE**

Brand	Model	Version/Protocol	Status
Active Golf	GEN	Micros	Installed
Aloha		Micros	Installed
Digital Dining		Micros	Installed
EasiPOS		Micros	Installed
General Meters		Maestro Generic	Ready
Generic (Ramesys UK)		2.1	Installed
HARMS Millennium		Micros	Installed
HSI		Micros	Installed
Infogenesis		Revelation (TCP/IP, XML)	Installed
IQ		Maestro Generic	Installed
Jencess	ServeWay/Saleway		Installed
Logivision		Maestro Generic	Installed
Micros		E7/2700/3700/4700/8700/9700 (RS232, TCP/IP)	Installed
PARS		Micros	Installed
Pixel Point		Micros	Installed
Posera	Maitre'D	Micros	Installed
POSitouch		POSitouch/Micros	Installed
Prosalon		Micros	Installed
QuadraNet	EPOS	Maestro Generic	Installed
Remanco		Vision PMSI	Installed
RTP Ski Ticketing		Micros	Installed
Sable		Micros/Squirrel	Installed
SzenCorp	Szen18	Micros	Installed
Sharp	5700	Micros	Installed
Silverware	Classic	Network-Standard/Enhanced	Installed
Silverware	Classic	Micros	Installed
Silverware	Avrio	TCP/IP	Installed
Siriusware Ski		Micros	Installed
Ticketing			
SpaSoft		Micros	Installed
Squirrel		CHS/Lanmark3/Lanmark6	Installed
System3		Micros	Ready

**IN ROOM ENTERTAINMENT**

Brand	Model	Version/Protocol	Status
Galavu		Video Checkout	Installed
Lodgenet		Simple Billing Only	Installed
Lodgenet		Video Checkout	Installed
MovieLink		1.7	Installed
NXTV		Video Checkout	Installed
On-Command		Simple Billing Only	Installed
On-Command		Video Checkout	Installed
Quadriga		Video Checkout	Installed

**CREDIT CARD**

Brand	Model	Version	Status
Shift 4	Dollars On The Net		Installed
Elavon (formerly Southern Data Comm)	Protobase	6.01	Installed
Elavon (formerly Southern Data Comm)	Fusebox		Development



**CARDKEY**

Brand	Model	Version	Status
CISA Security		Lodging Link PTS	Ready
Kaba Ilco	System 700	Gateway/Direct	Installed
Marlok			Installed
Onity (formerly Tesa)	HT24	4.x,5.x	Installed
Saflok	5000/6000		Installed
TimeLox			Installed
VingCard Elsafe	VC2100	1.3	Installed

**CENTRAL RESERVATIONS**

Brand	Model	Version	Status
Best Western	Star	1way	Installed
Reserve America		1way w/deposit post	Installed
Global Resources	Falcon	1way, ASCII	Ready

**GDS RESERVATIONS**

Brand	Model	Version	Status
Cendyn		2way	Ready
Expedia		2way	Development (Q1 2012)
Genares		2way	Installed
Innlink		1way	Installed
Open Hospitality		1way	Installed
Pegasus		2way	Development (Q2 2012)
SynXis	HubX	2way	Installed
SynXis	RedX	2way	Installed
TravelClick	iHotelier	2way	Installed
Trust		1way	Installed
Trust		2way	Ready

**WEB RESERVATIONS**

Brand	Model	Version	Status
BookDirect (Spyre)		2way	Ready
iHotelier		2way	Installed
ResWave		2way	Installed
SynXis/HubX/RedX		2way	Installed
UniRez		1way	Installed

**INTERNET ACCESS BILLING**

Brand	Model	Version/Protocol	Status
CAIS Internet			Installed
CISCO	BBMS		Installed
Golden Tree			Installed
Guestek			Installed
Nomadix		HOBIC/Micros	Installed
TravelNet		Data Valet	Installed
Wayport			Installed



**G/L EXPORT**

Brand	Model	Version	Status
ACCPAC	User Defined	CSV/TXT	Installed
Aptech Profitvue	User Defined	CSV/TXT	Installed
Dataplus	User Defined	CSV/TXT	Installed
Great Plains	User Defined	CSV/TXT	Installed
IDSbooks			Installed
Mas90/Mas200	User Defined	CSV/TXT	Installed
MYOB		CSV/TXT	Installed
Navision		CSV/TXT	Installed
PeachTree	User Defined	CSV/TXT	Installed
Quickbooks	IIF (Intuit Interchange Format)	CSV/TXT	Installed
Solomon		CSV/TXT	Installed
Timberline		CSV/TXT	Installed

**CORPORATE ACCOUNTING**

Brand	Model	Version	Status
Corporate Upload – G/L, A/R, T/A	Generic		Installed

**REVENUE MANAGEMENT**

Brand	Model	Version	Status
EZRMS		1way	Installed
EZRMS		2way	Installed
IdeaS		1way	Installed

**VIDEO DISPLAY SYSTEMS**

Brand	Model	Version	Status
AFS MessageLink		Guest Message	Installed

**THIRD PARTY SALES AND CATERING**

Brand	Model	Version	Status
Newmarket	Delphi	Legacy	Installed
Newmarket	Delphi	XML	Development

**PARKING CONTROL**

Brand	Model	Version	Status
McGann			Installed

**MINIBAR**

Brand	Model	Version	Status
AMS	AutoClassic	Full Duplex	Installed
Dometic			Ready
TMS-Mini Bar Posting			Installed

**ENERGY MANAGEMENT**

Brand	Model	Version	Status
Alerton		Scientific Atlanta	Installed
Gentec			Installed
InnComm		Scientific Atlanta	Installed
Johnson Control		Scientific Atlanta	Installed
Trane		Polarsoft	Installed
WiSuite		Scientific Atlanta	Installed

**CASHLESS VENDING**

Brand	Model	Version	Status
C-Star			Ready



## Sales and Catering Interfaces

### VIDEO DISPLAY SYSTEMS

Brand	Model	Version	Status
Janus Displays		Event Message	Installed
AFS MessageLink		Event Message	Installed

### GRAPHICAL ROOM LAYOUT

Brand	Model	Version	Status
TimeSaverSoftware	RoomViewer	Pro Version 6.0	Installed
MeetingMatrix			Development